**INFORMATIONS ON THE EXERCISE OF THE CONSUMER RIGHT TO WITHDRAW**

**I. Right of withdrawal**

You have the right to withdraw from this Agreement within 14 days without giving any reason. The withdrawal period shall expire 14 days from the date on which you or your third party, other than the carrier, accept the goods. If the goods are delivered separately, the withdrawal period shall expire 14 days after the date on which you or your designated third party, with the exception of the carrier, accept the goods last delivered.

When exercising the right of withdrawal, please notify us of your decision to withdraw from this contract by a clear statement (letter sent by post) to:

Life Up s.r.o.
Teslova 30
821 02 Bratislava
Slovak republic

To do so, use the Contract withdrawal form sent to you with your order confirmation, or you can also find it on our website. The withdrawal period is maintained if you send a notice of exercise of the right of withdrawal before the withdrawal period has expired.

**II. Consequences of withdrawal**

Upon withdrawal, we will refund any payments you have made in connection with the conclusion of the contract, in particular the purchase price. This does not apply to the amount of postage that has been charged to you. You will be refunded without undue delay, no later than 14 days from the date of receipt of your notice of withdrawal from this Agreement. They will be paid in the same way as you used to make your payment, unless you explicitly agree to another form of payment, without charging any additional charges. You will be paid for the purchased goods only after the returned goods have been returned to our address. Please send the goods back to us no later than 14 days from the date of exercise of the right of withdrawal.

The period is considered to be maintained if you send the goods back before the expiry of the 14-day period. You bear the direct cost of returning the goods. You are responsible for any diminution in the value of the goods as a result of handling them in a manner other than what is necessary to determine the nature, characteristics and functionality of the goods.

**III. Other informations**

In the case of return of damaged, used or worn goods or goods without accompanying documents and accessories, the seller is entitled to claim damages against the buyer, respectively. other statutory claims which he is entitled to set off against the claim for refund of the purchase price (except for goods returned due to proven warranty defects).